U.S. Ski & Snowboard Cross Country Competition Refund Guidance

Mission/Philosophy:
This guidance is to provide a tool for U.S. Ski & Snowboard Cross Country Race Hosts to utilize a Standardized Competition Cancellation and Reimbursement Plan in the event local and state laws and/or COVID-19 health ordinances prevent a scheduled competition from happening.

The philosophy when implementing the Competition Cancellation and Reimbursement Plan is to provide pre-registered and pre-paid competitors an opportunity to be reimbursed, as well as protect race organizations that have already financially invested significantly during the competition planning phase.

Following are prioritized considerations in implementing a Competition Cancellation and Reimbursement Plan:

1. Race Host can implement their own policy as long as it has been publicly posted on the race registration website for at least one (1) month prior to the competition.
2. Full competitor reimbursement is provided to the pre-registered competitors if the competition is cancelled at or before two weeks prior to the start of the competition.
3. Cancellation within two weeks of the competition must be due to recent health and safety concerns due to COVID-19 as outlined by either local and state authorities and/or by U.S. Ski & Snowboard COVID-19 mitigation guidance.
   a. The race host has the right to choose whether pre-registered and pre-paid competitors will be fully or partially refunded if their event is cancelled within two weeks prior to competition.
4. The Standardized Competition Cancellation and Reimbursement Plan must be published and posted on the race registration website one (1) month in advance of the competition, so competitors and coaches are aware they may not be refunded if the pre-scheduled event is cancelled within two weeks of the competition due to COVID-19.
5. Individuals that have pre-registered but are not provided access to a competition due to a field size limit restriction will also be eligible for reimbursement.